

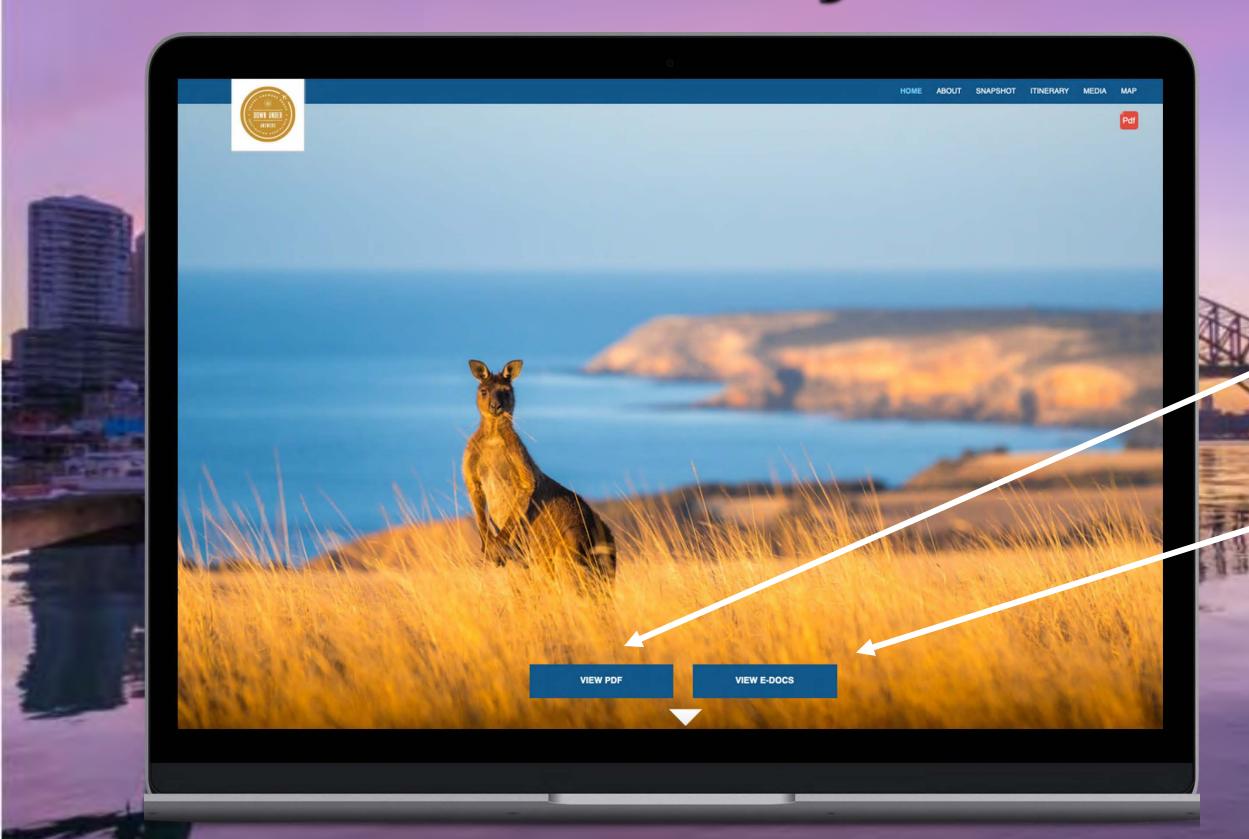




• Commencing 21 June 2023, Travel Answers Group will transition to edocumentation for all travel itineraries and brands. We would like to provide you with a training presentation and FAQ's to help you fully utilize the benefits of e-docs.



# 1. Click Link for your e-Presentation



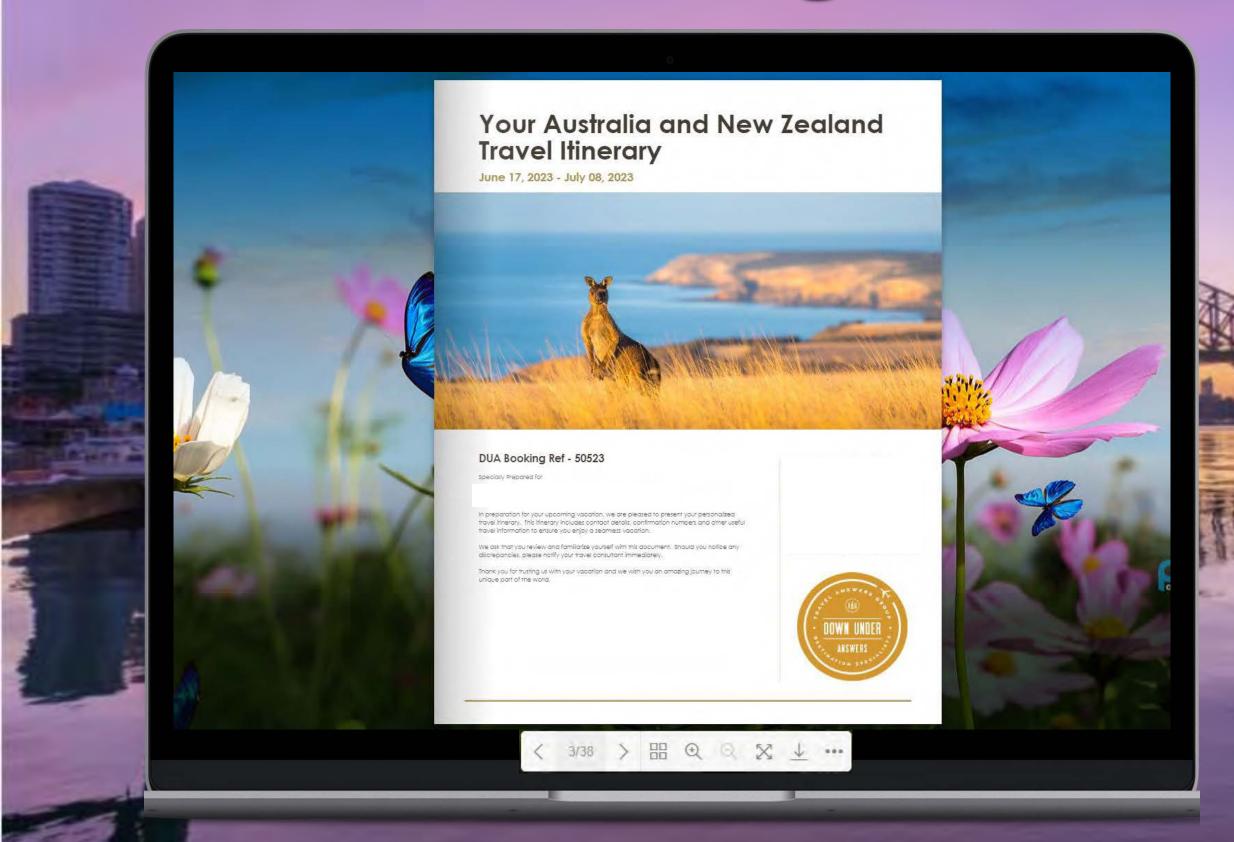
Your itinerary
links at bottom

VIEW PDF

VIEW F-DOCS



# 2. PDF View - Digital Travel Magazine







## 2. PDF View - Easy to Navigate

## **Local Contact Information**



CONTACT DETAILS: If you need to speak to someone about your individual LAND travel arrangenents, your first point of confact should be the note) or operator concerned as they are located in a similar time cone content than walking for our U.S. office to open, as this Will delay your response. lames and telephane numbers are included on this itinerary or you may contact our travel part-

I you call after hours please listen to the recorded message for further instructions.

pick up time as four/fransfer operators may be making multiple stops for additional passengers ona the driver must move on, no retund will be given.

+ 1 425 460 0890

Info.dua@travelanswersproup.com



## **Itinerary**

DATE	PRODUCT	DESCRIPTION
		Departure: Dules/Washington DC, Sar Jun 17 2023 05:53PA
		Amilet San Francisco, Sat Jun 17 2223 DB:34FM
	Flight from Dulles/Wesnington DC	Amne: United Airlines
Set, 17 Jun 2023	to San Pronaisco - UA 1751	Class: Economy
	10-20-17-10-10-17-17-17-17-17-17-17-17-17-17-17-17-17-	Flight Duration: 05:41
		Equipment: BOBING 777-200/300
		FUGHT BOOKING REF: UA/AV3JHJ
		Departure: San Francisco, Sat Jun 17 2023 11:00PW
		Amiral: Audklahd, Mon Jun 19 2023 C7:10AM
Sot, 17 Jun 2023 Man, 19 Jun 2023	Flight flord San Francisco to Audaland - UA 917	Altine: United Altines
		Class: Econdmy
		Fight Duration: 3:10
		Equipment: BOSING 777-200/300 FUGHT BOOKING REF: UA/AV33HJ
		FUGHT BUUSING KEK DA/AVSSHJ
56n 18 Jun 2023	in Transit	in Tripriet
Wan, 19 Jun 2022	Flight from Auditions to Christoburch + NZ 531	Departure: Auckland, Mari Jun 19 2023 10:00AM
		Arrival: Christopurch, Man Jun 19 2023 11:25AW
		Altine: Air Nelly Zeolond
		Class Economy
		Right Durotion: 01:23
		Bouldment: AIRBUS A220 (SHARKLETS) FUGHT BOOKING REP: NZ/DSM8WH
Man. 19 Jun 2023		
		Welcome to New Zeplandi After you clear immigration collect your leggage and proceed to Customs. After you clear Customs you will
		be met by the ariver immediately outside the exit from the arrival half.
		All drivers have a printed name sign and are immediately identificate
		by a blue tacket, white shirt and the You will be transferred to Your
	Private Sedan - Christohyran	accommodation.
	international Argort to City Hotel	Note: In case of the client and driver missing each other- the grivers an
	428 Lukury Linas Ltd.	confectable by phone 24 hours a day.
	Phone: 03 357 7080	Amild Time: 11:59FM
		Arrival Laboriton: QF 139 arrives Christonuran
		Drop Off Location: Novatel Christchurch Cathearal Square
		Guerts 1 Adult
		Confirmation: A IRON 0243/14789
Man, 19 July 2023		Departure: Ferth, Man Jun 19 2023 10:50AM
		Amival: Sydingly, Wan Jun 19 2023 4:55PM
		Arring: Gentes Altweys
	Flight from Ferth to Syaney - QF 646	Diess: ECONOM/r
		Flight Dutation: 04:05 hours
		Number of Stogs: C
		Equipment: Boeing 737-800 (Wingless)
		FUGHT ECCKING REP: CP/3WPVUZ

- Click to turn page
- Table of Contents
  - Zoom in to read
  - Full screen view























# 2. PDF View - Beautifully Presented



Superior City Mountain View Twin Room



t Wednesday, 28 June 2023

enjoy a relaxing treatment in Ville Spal or division the best local section in Coca's Restaurant. This hotel is located in the heart of Coins CSD, and close to the departure point for daily this to the Great Barrier Reef and other natural attractions.

hternational allow guests to relax and unwind in comfort and style. With accommodation apillions for business and leisure travelers, quests staving at this beautiful Cairns hatel can choose om 321 specious and elegantly appointed rooms, with Premium. Executive and Presidential

Featuring a central location in the heart of Coline, Fullman Calms International offers quests an excellent dose from which to explore the city. Guests staying at this exceptional Caims hatel are within easy distance of Caims Explanade and swimming lag Lagoon, Pier Shapping Plaza and the Reaf Reaf Terminal, making it the ideal choice for quests looking to four the Great Barrier Rest. Guests can also explore the surrounding area. Including the Dointree Roinfarest, Millao. Millao Falls and Green Island.



services

Highchairts, Cotisi concletge, Lff. Fitness and leisure activities: Parking:

Confirmation: AIRCW0347/37149378

## Green Island Discovery



#### Monday, 26 June 2023, 8:30 AM

Make your way to Reef Reef Terminal Caims for departure on your four

Please Note: Check in begins at 7:30 Alv. Please reconfirm your booking 24 hours promo-

JUST 27 km across the Coral Sea from Corris awards traplact Green island - a beautiful 6005 year old acroll cay in the Great Sattler Reef, Home to over 120 native plant species and coloutful bird. Its, surrounded by cord gardens and abundant marks the to explore. Green librar offers the unique appartunity for a combined rest and rainforest experience. The Green stand Discovery tour offers the choice of three daily departure times and includes both sharketing and an Informative glass bottom boot to discover and fully experience this beautiful Great Sarrier Reef

Pick Up Time: 08:30 AM

Departure Location: Reef Fleet Terminal, 1 Spence Street, Calms

natusions: Afternoon tea, sharketing equipment, glass bottom boot coral viewing, exclusive use of Island swimming good, exclusive self guided eco Island walk, use of day visitor facilities, beach



Guests: 7 = duts Confirmation: 49230818 Every page

breathes Life into

your itinerary

Click down arrow

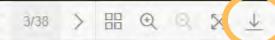
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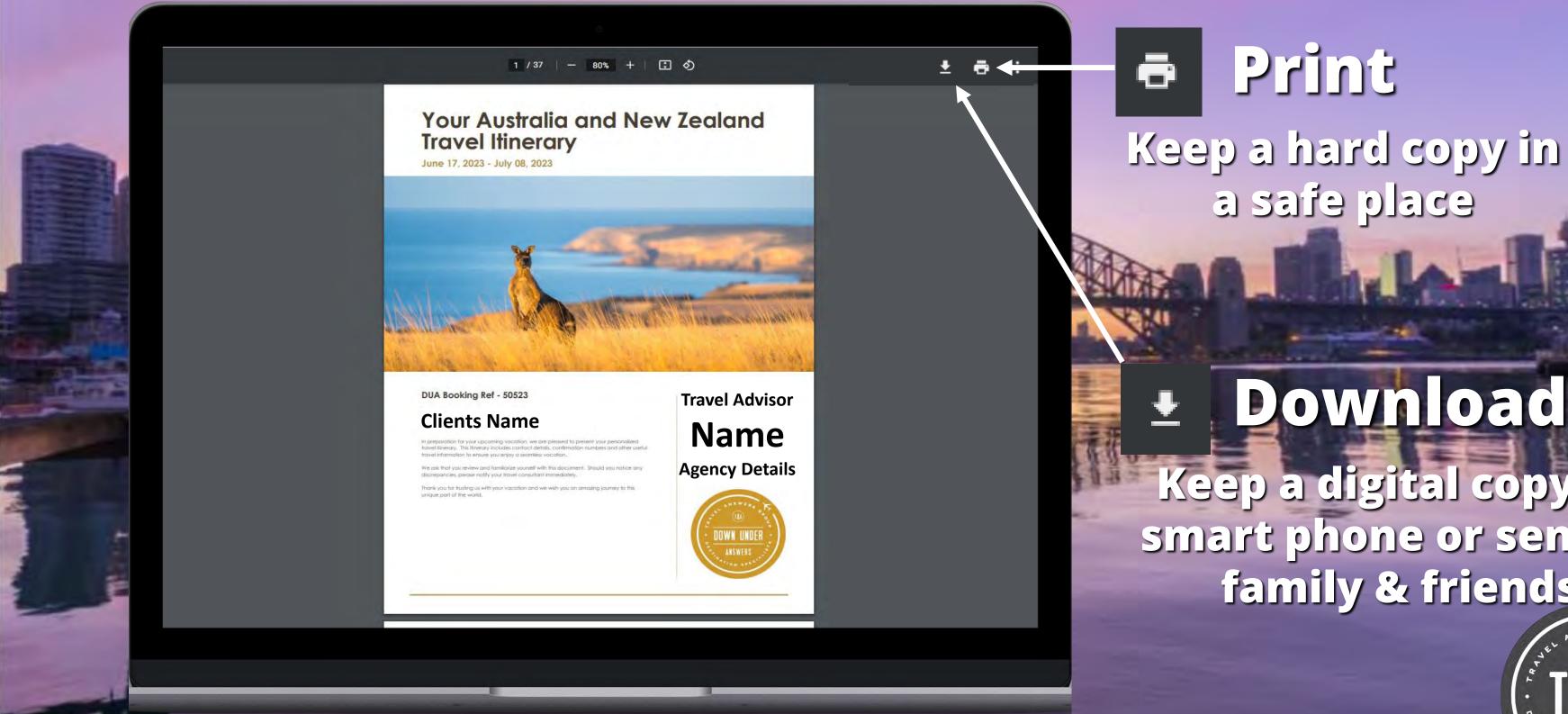








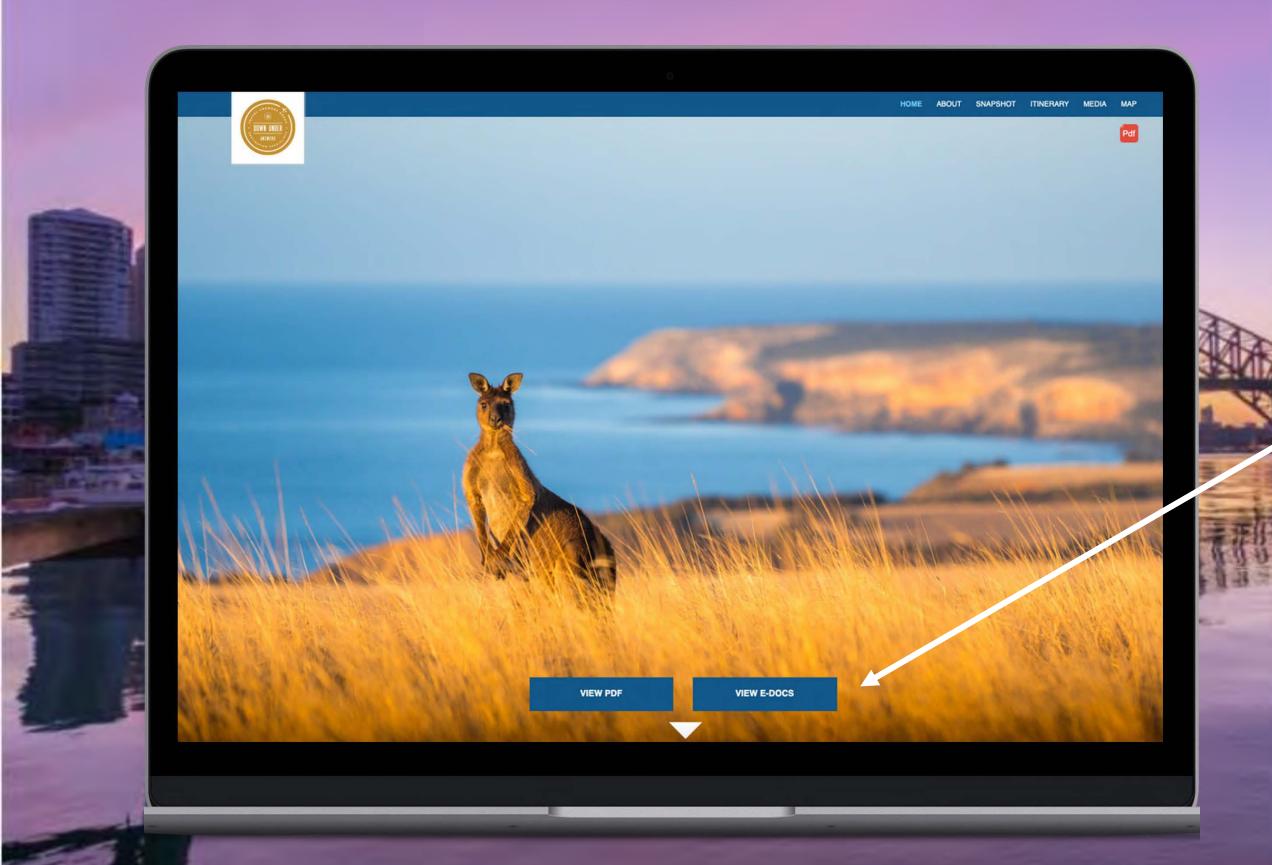
## 2. Download PDF to Print & Share



Keep a hard copy in a safe place

Keep a digital copy on smart phone or send to family & friends

## 3. e-Document - Travel Professional



Your itinerary
links at bottom

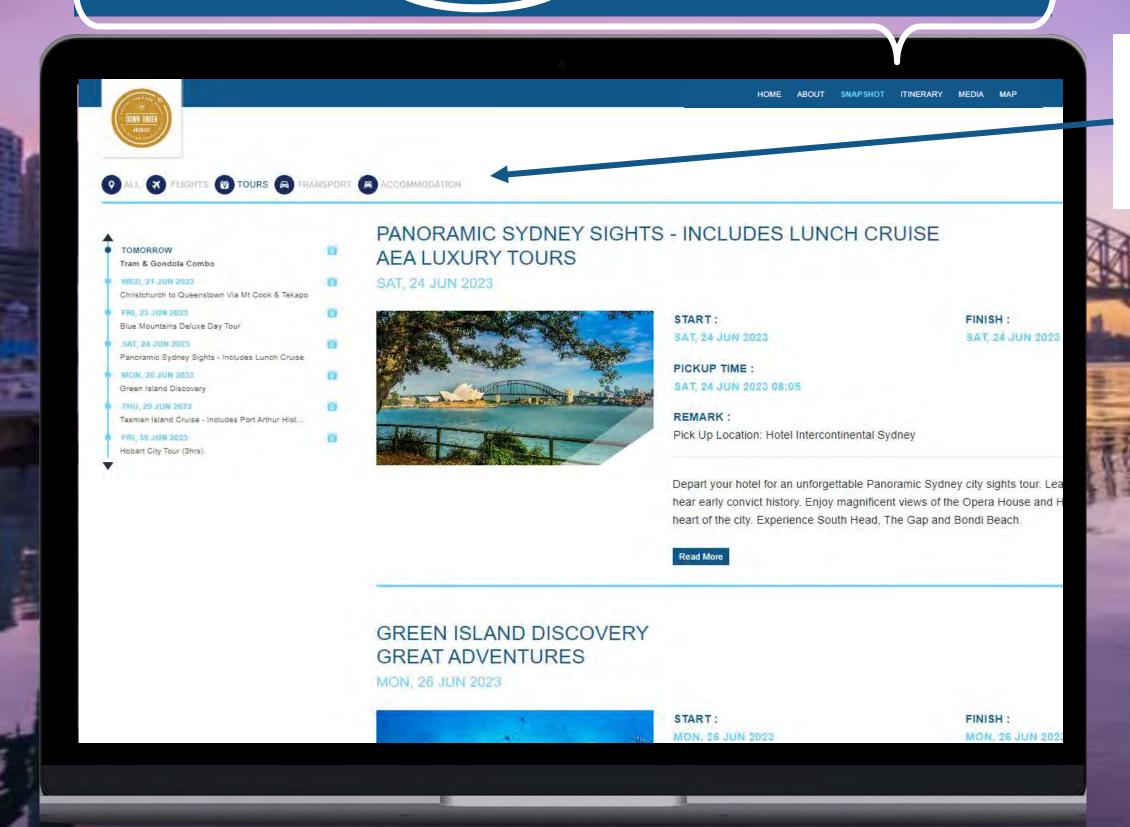
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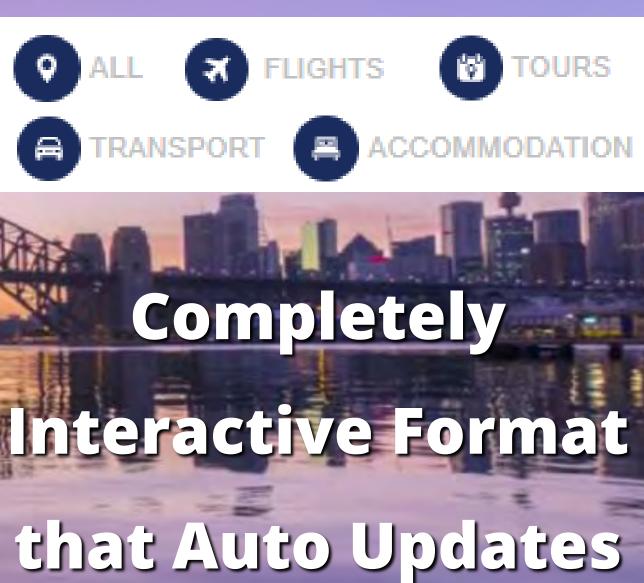


## 3. e-Document – Digital Snapshot

HOME ABOUT SNAPSHOT ITINERARY M

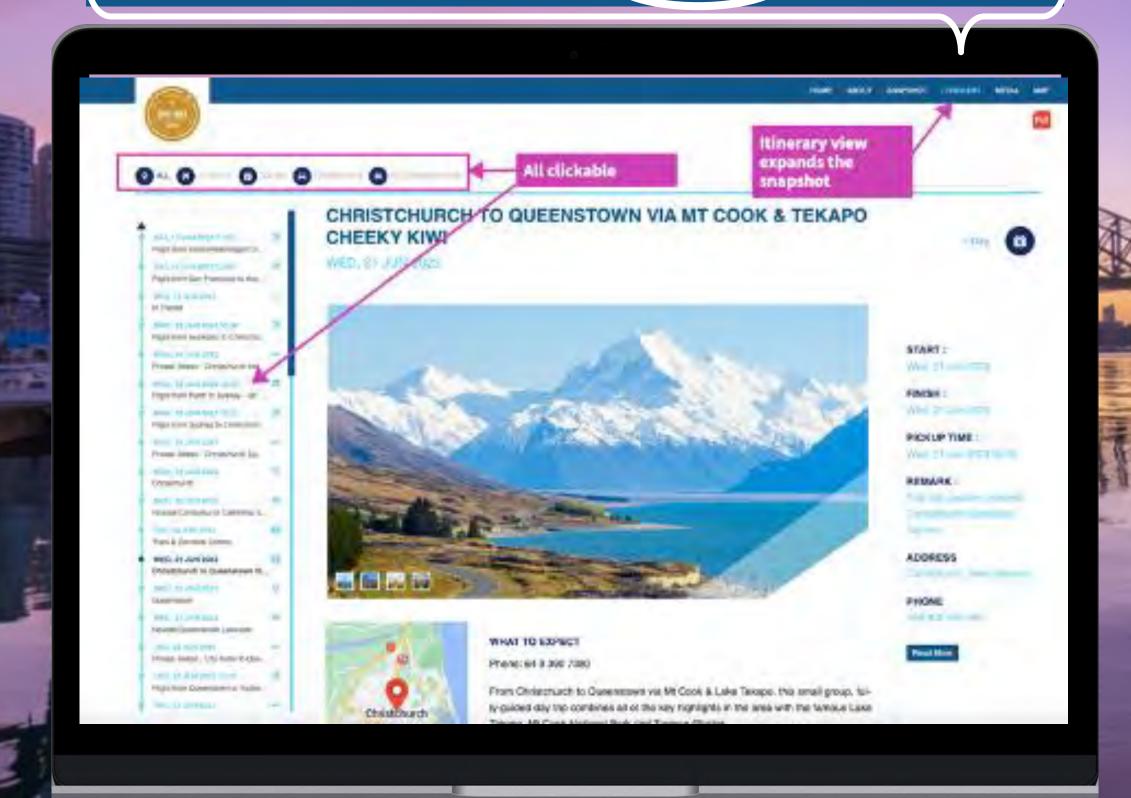
ARY MEDIA MAP





## 3. e-Document – Digital Itinerary

HOME ABOUT SNAPSHOT ITINERARY MEDIA MAP



to the Details
with Interactive
Digital Format

## 3. e-Document - Media

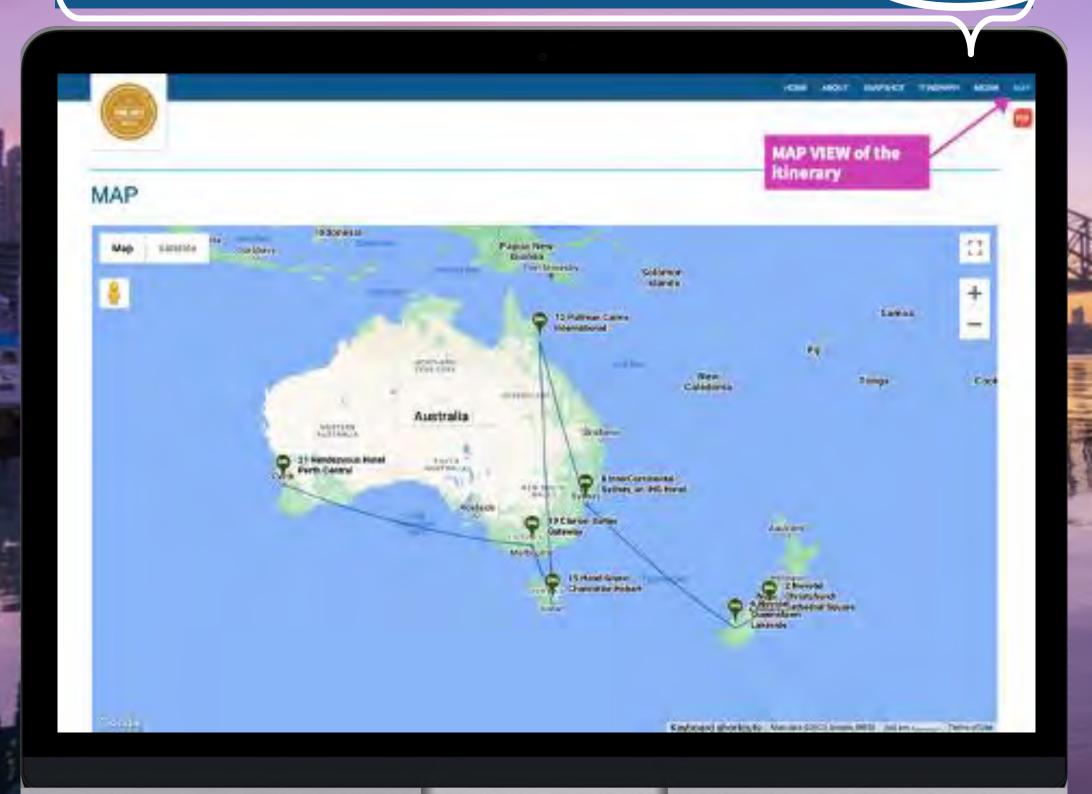
HOME ABOUT SNAPSHOT ITINERARY MEDIA MAP





## 3. e-Document - Map

HOME ABOUT SNAPSHOT ITINERARY MEDI. MAP



View the Itinerary in a Map Format
You have created a Dream Escape

## Frequently Asked Questions – e-documents

### 1. What are e-Docs and how do they work?

E-docs are electronic versions of travel documents, like itineraries and tickets, that can be accessed digitally. They work by providing a digital link to view your travel documents online, via your internet browser, tablet, or phone. E-docs make travel planning and management more efficient, reducing the need for physical paper documents.

## 2. How do I access my e-docs and view my itinerary?

Your e-docs including your itinerary will be sent to you via an email link which you can then use to download a PDF of your complete itinerary or access digital e-docs.

### 3. Will my itinerary information be the same as it was on paper?

Yes, your travel itinerary is the same as it was on paper. You now have the choice of how you want to view it and use it while traveling - Via the pdf or the e-docs.

### 4. Can I still print out my itinerary if I prefer a hard copy?

Yes, the View PDF is the complete itinerary, and you can print this out if you prefer a hard copy. There are 3 clicks to print. Open the View PDF, click download arrow – which downloads it to your browser. Then click to download the PDF to your computer. Once it's downloaded to your computer, click the print icon or File/Print in your PDF viewer.

### 5. When will I receive my e-docs?

We are currently sending e-docs out a minimum two weeks before your client's departure.

### 6. Is there a cost associated with using e-docs?

No, there is no cost to you, this is just an added service that Travel Answers Group are providing.

## 7. What if I have trouble accessing my e-docs or encounter technical difficulties?

Please contact Travel Answers Group reservations support for further assistance.

## 8. Can I still make changes to my itinerary after receiving my e-presentation link?

Yes, if changes are required to your itinerary after you have received your e-presentation, Travel Answers Group will send you an email notification advising the changes have been made and provide an updated link. Fees may be incurred for any travel changes after final payment has been made.

## 9. Can I share my e-presentation link with my friends and family?

Yes, we recommend sharing the link with your friends and family so they can follow along on your journey. The View PDF link contains a flipbook of the itinerary, and you can also download a PDF document of the itinerary and email it to them or print them a hard copy.

## 10. How long will the e-presentation link remain valid for?

The link will not expire.

### 11. How secure are my personal details and travel plans when using e-docs?

The links are encrypted with special unique URLs to protect your data.

### 12. What is the best use of each feature in the e-presentation link?

- We recommend our travel advisors review the View E-docs SNAPSHOT with your client to check all aspects of the itinerary are correct.
- We recommend your clients forward the View PDF link to friends and family to view the flipbook or download or print the PDF in document format.
- We recommend your clients utilize the View E-Docs SNAPSHOT and ITINERARY while traveling. The SNAPSHOT provides quick access to elements within your itinerary (similar to a table of contents). The ITINERARY expands upon that basic information so your clients can learn more about their hotels and tours). The View E-Docs is the exact same as the View PDF, it is just an interactive version of the itinerary.